

## Luthando Skills & Training

P. O. Box 4941

Randburg 2125

Tel: + 27 87 808 2509

Cell:+ 27 73 882 2609

Email: info@luthandoskills.co.za

### An Intensive 3-day Training Course

# Masterclass in Advanced Critical Thinking Skills

## How to Think Effectively in the Workplace and Beyond

### Classroom sessions

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Date	Venue	Fees
4-6 June 2025	Sandton	R 8,999

## INTRODUCTION

The critical thinking process will help you re-examine what you think you know and approach a problem from a new perspective. Enhance your critical thinking skills with this "Masterclass in Advanced Critical Thinking Skills".

By attending this Luthando Skills "Masterclass in Advanced Critical Thinking Skills," you will develop advanced critical thinking skills and learn to ask the right questions.

You will learn to make better judgments about the information presented before you in any format, enabling you to make more informed decisions about what to do with that information.

By attending Masterclass in Advanced Critical Thinking Skills training course, participants will develop the following competencies:

- How to frame problems using a systematic, repeatable process
- How to create and test solutions using the 80/20 rule
- How to identify user needs and develop solutions to meet them
- How to use design thinking to generate ideas and discover creative solutions

## TRAINING OBJECTIVES

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This Masterclass in Advanced Critical Thinking Skills training course aims to enable participants to achieve a high level of confidence in their ability to solve problems and think critically. Objectives for the week include:

- Identify the theories that support critical thinking
- Employ a methodology for the application of critical thinking
- Relate the elements that make up the stages of critical thinking
- Analyse the standards of critical thinking practice
- Assess the responsibility of perpetuating the intellectual values of the resolution analysis
- Distinguish the vices of thought in decision making
- Apply critical thinking to groups

## TRAINING METHODOLOGY

This Masterclass in Advanced Critical Thinking Skills course uses self-assessment questionnaires, models, practical exercises, case studies, presentations and group discussions to develop creative thinking and innovative decision-making skills.

Using participants' real work situations adds reality and enhances the transference of learning. This non-threatening environment will allow participants to practice safe techniques they will transfer to the workplace.

## Organisational Impact

By attending this Masterclass in Advanced Critical Thinking Skills, participants will learn:

- How to perform strategic analysis and assessment
- How to perceive and assess a critical need and design a tailored solution
- How to identify key stakeholders and ensure their needs are met
- How to employ adaptive problem-solving
- How to work through obstacles collaboratively
- How to analyse failure to improve future performance

## Personal Impact

The most successful professionals can assess the environment, analyse a situation, design a solution, and ultimately win in a competitive scenario.

From this Masterclass in Advanced Critical Thinking Skills, delegates will:

- Consolidate the tools and techniques for thinking creatively
- Make better decisions for solving problems innovatively and successfully
- Learn a process for ensuring that your team contribute effectively
- Enhance creative thinking in the workplace
- Display the confidence to tackle complex issues courageously
- Employ a comprehensive toolkit of methods and techniques to ensure success in any situation

## WHO SHOULD ATTEND?

This Luthando Skills Masterclass in Advanced Critical Thinking Skills training course is designed for all leaders -supervisors, professionals, executives, and future leaders who must handle various issues and challenges.

This training course has been specifically designed for:

- General Manager, CEO, COO, CFO
  - Directors, senior managers and leaders
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- HR and Training Managers and Directors
- Members of strategy units
- Desk Heads
- Members of innovation hubs

## SEMINAR OUTLINE

### Day 1

#### Understanding Basics of Critical Thinking:

- Intuitive vs Deliberate Thinking
- Definition of Critical Thinking
- Differentiation between Critical, Creative and Analytical Thinking
- Strategic benefits and importance of Critical Thinking
- Characteristics of Critical Thinkers (Archetypes)
- Methods to collaborate with various archetypes at work

#### Cognitive Process of Processing Information:

- 7-Up Phase Thinking Model
- Application of the 7-Up Phase Thinking Model
- Questioning techniques and short-circuiting thinking
- Applying the 7-Up Phase Thinking Model in role play

### Day 2

#### Assessment Framework for Critical Thinking:

- Defining RED Model
- Reviewing and understanding assessment results
- Significance of the RED Model to Critical Thinking
- Determine standards to manage practical Critical Thinking
- Effective questions to control the use of standards
- Applying standards in role play

#### Thinking and reasoning errors:

- Types of thinking and reasoning errors – Assumptions & Fallacies
- Ways to overcome and apply an appropriate response to reasoning errors
- The logic of our decisions and the behaviour derived from them
- How to improve our critical thinking skills
- How to become a fair-minded thinker

### Day 3

#### Critical Thinking Applications at Work:

- Identify and enhance suboptimal outcomes in daily activities
  - Enhance positive effects of the decision-making process with Critical Thinking
  - Ways to value-add and provide enablers, including resources for intervention
  - Action plan for improvement
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